# Alma | Gastroenterology



# FINANCIAL AGREEMENT

Thank you for trusting Alma Gastroenterology to partner in your health care. This financial agreement should answer questions regarding patient and insurance responsibility for services rendered. Please read this agreement, ask us any questions you may have, and sign in the space provided. You will be given a copy of this agreement upon request.

#### Insurance

Your insurance coverage is a contract between you and the insurance company, and it is your responsibility to know your insurance benefits. As a courtesy, we will bill both your primary and secondary insurance companies. We will submit your claims and assist you in any way we reasonably can to help get your claims processed. In order to do this, we must receive all the information necessary to bill. If the information is not supplied, you will be billed, and payment in full will be your responsibility and will be expected within 30 days of receipt of statement.

#### Medicare

We participate in the Medicare program. You are responsible for your co-insurance, any deductibles that have not yet been met, and services that are identified as patient responsibility on your Medicare Explanation of Benefits. We strive to inform our Medicare patients of services that will not be covered. We may ask you to sign an Advanced Beneficiary Notice, which lists our fee and notifies you of your financial responsibility for certain medical services.

#### Managed Care

Many patients are enrolled in Managed Care Products. In order for us to obtain referrals and/or preauthorizations for procedures, it is important that we have your current insurance information. Depending on individual policies, your procedure may not be a covered benefit. It is your responsibility to check for optimal coverage and policy limitations, and to obtain referrals as required by your insurance company. Please contact your insurance company with questions regarding your coverage.

#### Patient Responsibility for Payment

You are responsible for payment of any co-payment, co-insurance, deductible or service not covered by your insurance, handling, collection or attorney fees. If you do not have insurance, you are responsible for payment of all services. Co-payments are due at the time of your service. Patient due balances noted on

3602 S. Cooper St. Suite 110, Arlington, TX 76015 P: 682-323-7553 F: 682-323-7331 www.almagastro.com your monthly statement are due within 30 days of receipt. Charges for minor children will be billed to the parent with whom the child resides. We will bill appropriate insurance if all required information is provided. We will not bill or contact a non-custodial parent on behalf of the custodial parent.

## Deposits

New patients without insurance, or if insurance co-payment and coverage cannot be verified, are required to a deposit on or before the first date service. If insurance payment results in a credit balance, it will be refunded to your within 30 days.

# Forms

There is a \$15 fee for completing FMLA, sick leave, AFLAC, and disability insurance forms. This fee must be paid before the forms are completed. There is also a \$5 fee for any forms that need to be faxed instead of mailed.

## **Payment Options**

We understand that financial circumstances vary from patient to patient. If you are unable to pay your patient due balance in full, please contact us to make payment arrangements. Accounts with a patient due balance outstanding over 90 days will result in your account being referred to a collection agency, which may affect your credit. You must contact our billing office to discuss payment arrangements. If an account is sent to collections, it is the policy of this office to discharge the patient from the practice. You will at that time be notified by regular and certified mail that you will have 30 days to find alternative medical care. During that 30-day period our physicians will be able to treat you only on an emergency basis. NSF checks will result in a \$25 processing fee.

I have received this financial policy and understand that regardless of any insurance coverage I may have, I am responsible for payment of my account. I understand that delinquent accounts will be referred to a collection service. If it becomes necessary to send my account to a collection service, I agree to pay for all costs and expenses, including reasonable attorney fees. I also acknowledge that I have received a copy of this financial agreement for my records.

Patient Signature	Printed Name	Date
Power of Attorney Signature	Printed Name	Date
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